

Introduction

About this Toolkit

Virtual Teams are commonplace in today's work environment. Over two-thirds of organizations in the United States report utilization of virtual teams to execute their business strategies. While there are many disagreements among researchers regarding virtual teams in general, this toolkit attempts to synthesize and represent the views most prevalent in existing literature.

Audience

Organization Development (OD) practitioners, leaders, managers, and members of virtual teams.

Scope and Objectives

This document pertains to virtual teams involving both teleworkers and co-located teams. The focus of this toolkit is to assist OD practitioners, leaders, managers, and team members in their quest to optimally lead, manage, participate in, and/or interact with virtual teams. Human resource topics are minimally addressed in this document due to lack of printed information specific to virtual teams.

About the Authors

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Stevie Peterson currently holds the title of Director-Project Management for the Business and Government Solutions division of U S WEST. She holds undergraduate degrees in Sociology and Psychology from the University of Minnesota. She has earned a Master's Certificate in Program Management and Leadership from the Daniel's College of Business in Denver, Colorado. In addition, she is certified by the Project Management Institute (PMI) as a Project Management Professional (PMP). She is currently pursuing a Master of Arts degree in Human Resource Development from the University of St. Thomas in St. Paul, Minnesota.

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